

Prosodie, which runs the net-entreprises.fr portal, is strengthening its partnership with GIP-MDS and confirming its role as a major name in paperfree administration.

Boulogne-Billancourt, 12th of May 2009 – the public-private partnership developed to modernize social security (known as GIP-MDS), offers companies the means to file their social security returns online, securely and free of charge via the net-entreprises.fr website. PROSODIE, the online services operator for major accounts' remote data interchange, is enabling net-entreprises.fr, the French portal for online filing of social security and related returns, the ability to continue attaining record figures at an impressive pace for 2008.

Given such success, opting for facilities management has proven effective

As a service offered by all social administrations to businesses, net-entreprises.fr can be used to securely file and settle all company social security and related returns over the internet. In 2008, the portal recorded over 10 million online returns from 1.3 million companies registered with the site. In January 2009 alone, 3 million returns were logged on the portal.

To support such a successful site, GIP-MDS has retained Prosodie's facilities management services.

"From the first version of the portal, we decided to opt for facilities management. The benefit to us was having a service provider committed to the service level expected by the project's many stakeholders (those filing returns, employee welfare administrations, call centers, etc.). All these issues naturally pushed us towards choosing Prosodie," notes Bernard Hélie, chief executive of GIP-MDS.

A highly event-driven, ultra-secure platform...

One feature of the platform is that it is highly event-driven due to the nature of its website connections, which on some days in periods leading up to submission deadlines, can reach 20,000 per hour. The high-availability, high-performance, multi-site hosting service provided by Prosodie has enabled the site to commit to an availability rate over 99.99%.

"Running such a platform requires real-time activity-level supervision tools so as to be able to anticipate problems and incidents. We have also been able to put security solutions in place which means that ultra-sensitive company data can be stored on the portal," emphasises Jérôme Chavois, Sales director for Prosodie's Facilities Management division.

... enhanced with additional features over the years

Designed from the start on a scalable architecture, the net-entreprises.fr portal platform has stayed the same since 2004. Prosodie's work essentially involves streamlining costs and standardizing processes.

"The platform's upgradeability allows us to offer our registered businesses an increasing number of options for online filing. This year again, new features will be added to the portal. The French 'company social solidarity contribution' [an additional social security levy] and the combined social security contribution return will be run entirely online for a larger number of companies. And we have entrusted Prosodie with a pilot project for filing the list of named contributors to unemployment insurance," Bernard Hélié concludes.

About GIP-MDS

GIP-MDS was formed in 2000, with the aim of sharing the resources and expertise of the different welfare bodies in terms of paperless administration, and importantly to facilitate access for businesses and their authorized agents to paperless filing of returns via a joint website, namely net-entreprises.fr.

It combines welfare bodies (ACOSS [central agency of welfare bodies], AGIRC-ARRCO [general association of executive retirement plans-association of complementary retirement plans], CNAV [state retirement pension fund], Pôle Emploi [job centres], CNAMTS [French national health insurance fund], MSA [French welfare contributions agency for the agricultural sector], RSI [welfare for the self-employed], etc.) and representatives from sickness/incapacity benefit providers, mutual insurance providers and other insurers (CTIP [sickness/incapacity], FNMF [national federation of mutual providers], FFSA [French federation of insurance companies]). Associate members include employers' federations (MEDEF [French employers' federation], CGPME [SME federation], UPA [union of small businesses]) plus, since 2006, two trade unions (CFDT and CGT) and representatives from key users in the shape of software publishers (Syntec, the industry federation) and chartered accountants (CSOEC, the professional body for the profession).

Officially launched in September 2000 with 1 online return and no registrations, by early 2009, net-entreprises.fr had 1.350,000 registered business and 18 online returns. More than 10 million returns annually are now submitted on net-entreprises.fr.

About Prosodie

As a service operator offering IT and telecoms expertise, Prosodie designs and hosts multi-channel online services for remote access to information and interactive data exchanges. With many key accounts profiting from Prosodie's services, the company works in the fields of multi-channel customer relations, facilities management for critical and sensitive systems and applications, IP telephony and prepayment systems and other services for telecoms operators.

With offices in France, Spain, the United States and Canada, the group achieved turnover in 2008 of €179.9 million, with a current operating profit of €15.6 million, and counted 958 employees at 31 December 2008. In July 2008, Prosodie obtained an extension of its AFAQ ISO 9001 certification to cover all of its activities throughout France.

www.prosodie.com

Press contacts

PROSODIE

Laëtitia Baret

Tel.: +33 1 46 84 17 83

E-mail: lbaret@prosodie.com

3d Communication

Dora Delaporte

Tel.: +33 1 46 05 87 87

E-mail: ddelaporte@3dcommunication.fr